# Service Instructions



## **Testomat® Modul TH**





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## Important safety information

- Please read the operating instructions and maintenance instructions carefully and completely prior to carrying out maintenance work at Testomat instruments.
- ➤ Observe the warning notices in these maintenance instructions and the operating instructions of the respective instrument.
- Always adhere to hazard warnings and safety tips when using reagents, chemicals and cleaning agents. Please adhere to the respective safety data sheet! Download the safety data sheets for the supplied reagents at <a href="http://www.heylanalysis.de">http://www.heylanalysis.de</a>.

#### Qualification of the staff

Maintenance work requires fundamental electrical and process engineering knowledge as well as knowledge of the respective technical terms. Assembly and commissioning should therefore only be carried out by a specialist or by an authorised individual supervised by a specialist.

A specialist is someone who due to his/her technical training, know-how and experience as well as knowledge of relevant regulations can assess assigned tasks, recognise potential hazards and ensure appropriate safety measures. A specialist should always adhere to the relevant technical regulations.

#### Warning notices in these instructions

The warning notices in these instructions warn the user about potential dangers to individuals and property resulting from incorrect handling of the instrument. The warning notices are structured as follows:



#### Description of the type or source of danger

Description of the consequences resulting from non-observance

Preventive measures. Always adhere to these preventive measures.



"DANGER" indicates an immediate hazardous situation which, if not avoided, will result in death or serious injury.

"WARNING" indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

"CAUTION" indicates a potentially hazardous situation which, if not

"CAUTION" indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injuries or property damage.

"**NOTE**" indicates important information. If this information is not observed, it may result in an undesirable result or state.

**NOTE** 

#### **Further documents**

Testomat instruments are plant components. Therefore, always observe the documentation of the plant manufacturer.

## **General instructions**

Regular maintenance is necessary to ensure trouble-free operation of the Testomat instrument. Regular visual inspections also increase operational reliability. Also refer to the notes in the operating instructions!

#### **NOTE**

#### Fix errors by yourself.

Experience has shown that many errors that occur in day-to-day operations you can fix by yourself.

This ensures that the instrument is soon working again. In this maintenance manual you will find possible causes of malfunctions and helpful hints for their elimination.

#### Overview of maintenance work to be executed

The maintenance intervals may vary depending on the water and pipeline quality.

Maintenance work	Quarterly	Semi- annually	Annually	Biennially / Triennially
Cleaning sight-glass windows	Х			
Cleaning measuring chamber / measuring chamber holder	Х			
Cleaning the receiver optics		X		
Cleaning the controller/filter housing		X		
Cleaning the waste water line	X			
Checking the dosing pump incl. suction and pressure hoses		Х		
Electrical and hydraulic connections		X		
Renewing the sealing kit (40124) and sight-glass windows			Х	
Recommendation: Allow the manufacturer to overhaul the dosing pump				Х

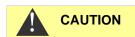
- Clean the measuring chamber at regular intervals (approx. every 6 months) and, if possible, replace the two seals of the measuring chamber holder and the sight-glass windows.
- If the water has high iron content, cleaning might be necessary more often.
- · Only use a dry, lint-free cloth for cleaning.
- To carry out maintenance work after the error message "35 Fault soiling" or "33. Fault optics", always confirm the error message with the Alarm function key.
- If maintenance is carried out after an instrument maintenance message (maintenance interval), maintenance must be confirmed with the Alarm function key.
- Wait at least 5 seconds before switching the instrument on and then off again at the main switch.
- A defective device, regardless of the guarantee period, can be serviced only when the device is dismantled and the error is described. Please also inform us of the indicator type currently in use, the batch number and the measured medium. Make no changes or modifications to the device that go beyond the scope of use specified in these instructions. Doing so will void the warranty. This applies particularly to the measuring chamber holder, the seal of which must remain undamaged. If you send the device in for repair, please completely empty the measuring chamber and remove the indicator bottle and the drain funnel.
  Before dismantling, the type of error must be noted (error number).
  - Before dismantling, the type of error must be noted (error number, error effect, log file of the SD card).
- Once a protective device has been triggered (safety fuse), initially
  try resolving the cause of error (e.g. by replacing a defective
  valve), before reactivating the protective device. Frequent triggering always signifies an error, which under certain circumstances
  may also damage the device.

### Prior to carrying out maintenance work

Carry out a visual inspection of the instrument:

- Is the cover of the unit (if present) always carefully closed?
- Is the instrument heavily soiled?
- Is there air inside the dosing hoses?
- Is the DosiClip® pump properly vented?
- Are the hose connections of the dosing pump free of leaks?
- Has the use-by date of the indicator expired?

Always make sure that the sight-glass windows are clean before inserting a new indicator bottle.



#### Cleaning agents

- Never use organic solvents to clean the measuring chamber or other plastic parts!
- > Use an acidic cleaning agent for cleaning.
- Please observe the safety regulations when handling cleaning agents!

#### Permissible tools



Only use suitable tools for the work described, e.g., our tool set T2000 (Art. No. 40138) and our maintenance case T2000 (Art. No. 270338) with all necessary spare parts for regular maintenance.

Content of the tool kit T2000 (Art. no. 40138)				
Size	Application	Art. no.		
Torx, TX 20x100	Measuring chamber, snap-on installation	30991		
Torx, TX 10x80	Measuring chamber holder	30992		
Torx, TX 8x60	Display circuit board , measuring chamber holder	30993		

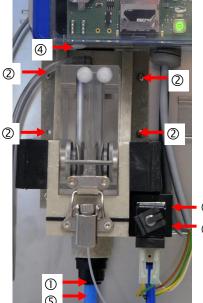
## **Carrying out maintenance**

This service manual describes maintenance work that goes beyond the regular maintenance work described in the "Maintenance and repairs" chapter of the operating manual.

see Operating manual

- Cleaning the measuring chamber and the viewing

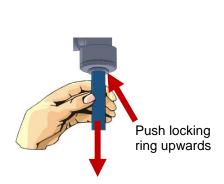
window Page 41
Cleaning the filter housing Page 41
Changing an empty indicator bottle Page 42
Firmware update Page 43

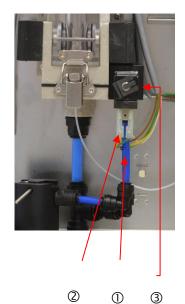


# Removing and installing the measuring chamber holder

(Required tool: Torx 10, Tensioning and release aid, for John Guest connector, John Guest ICLT/2)

- > Switch off the device and disconnect it from the power supply.
- > Stop the water supply to the instrument.
- > Drain the measuring chamber, if water has remained in it.
- > Unhook the toggle type fastener.
- > Tilt the measuring chamber upwards and remove it.
- Remove the stirring bar.
- Loosen the pressure hose ①.
  - Loosen the four fastening screws of the measuring chamber holder
     ②.
  - ➤ Loosen the valve block ③ from the measuring chamber holder (two fastening screws).
  - ➤ Disconnect the plug from the flexible cable connection ④ on the base circuit board by pressing together and raising the two lateral levers.
  - > Unplug the flexible cable.
  - Remove the measuring chamber holder from the front. To achieve this, remove the drain pipe ⑤ from the hose connection of the measuring chamber holder (see fig. push locking ring upwards).
  - > Install the new measuring chamber holder in reverse order.
  - ➤ Ensure that the plug is locked into position after inserting the flexible cable connection.







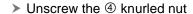
When the solenoid valve is clogged with impurities, the measuring chamber is not properly emptied. In this case, the solenoid valve can be <u>carefully</u> cleaned.

For dismantling all Testomat devices, please proceed as follows:

- > Switch off the device and disconnect it from the power supply.
- ➤ Shut off the water supply in the supply line to the Testomat device.
- > Open the cover if present.
- ➤ Loosen the hose ① from the plug connector
- ➤ Loosen the 4 cable connectors ② from the coils of the solenoid valve
- ➤ Loosen the 2 screws ③ that hold the solenoid valve in the housing. (Torx 10)
- > Remove the solenoid valve forwards out of the housing.

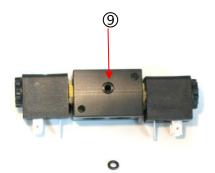
To clean the solenoid valve, disassemble each side separately as follows:

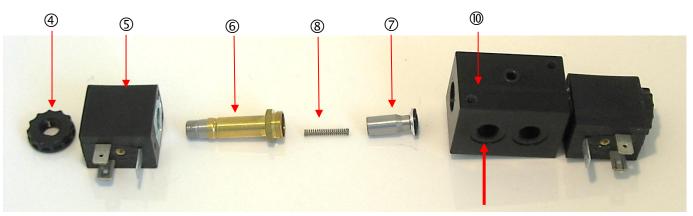
Start with the outlet side. On this side, the membrane of the valve core may get stuck in the drill hole when the valve is contaminated. The problem can be resolved mostly by loosening the membrane and cleaning the drill hole.



- > Pull off the (5) coil
- ➤ Unscrew the ⑥ anchor sleeve (SW 13)
- ➤ Carefully extract the ⑦ valve core, also called the anchor. Ensure that the spring is ⑧ not released.

  If the membrane does not come loose and the anchor cannot be extracted, blow compressed air into the hole so that the membrane comes loose.
- ➤ When you blow compressed air through the valve and the valve block, make sure that the O-ring ⑨ is not lost from the drill hole to the measuring chamber. Therefore, remove the O-ring before every cleaning operation.





Blow in compressed air here

- ➤ When microbial contamination or deposits are present, clean the valve chamber and the parts of the valve ⑩ with a small brush (e.g. from our cleaning brush set, Art. No. 32287).
- Carry out assembly by following the steps for dismantling of the same in reverse.
  - Make sure that you place the coil the right way round on to the anchor sleeve, as shown in the image above. The coil can be easily placed on to the anchor sleeve in only one direction.
- Now disassemble the inlet side in the same way, as described for the outlet side.
- > Clean the inlet side, as described above.
- > After cleaning, reassemble all parts.

#### NOTE

#### Risk of interchanging parts

<u>Do not</u> interchange the inlet and outlet sides when mounting! The springs are not identical. The solenoid valve no longer works when it is incorrectly assembled.

Do not interchange the cable connectors of the inlet and outlet sides when reconnecting (inlet: yellow-green cable; outlet: brown-white cable). If necessary, take a photo prior to removal.

Ensure that the drill hole <sup>(9)</sup> appears in the solenoid valve to the measuring chamber.

Do not attempt to forcibly install the solenoid valve. If there are problems, check whether the solenoid valve has been properly assembled and screw on to the measuring chamber using the correct side.

Reconstruct the solenoid valve by following the steps for dismantling of the same in reverse.



#### Procedure in the event of corrosion:

Temporarily place the tie rod in a metal cleaning solution (no longer than 5 minutes, depending on the concentration). Subsequently, neutralise with plenty of clear water.

Under no circumstances must sandpaper be used!

It is far better to use metal-free cleaning fleece, e.g. from the company Rothenberger

#### Procedure in the event of crystalline deposits:

Place the tie rod in either vinegar essence, pre-dissolved granulated citric acid, or some limescale remover. In this case also, allow it to take effect for no longer than 5 minutes. Subsequently, neutralise with plenty of clear water, and, where appropriate, rework using metal-free cleaning fleece.

#### Prior to assembly:

Please wet the parts in direct contact with the medium with a fine water-repellent silicone grease or spray, e.g. Baysilone

It is resistant to water vapour, sulphur dioxide, dilute acids and alkalis, and also is physiologically indifferent, skin-friendly and has excellent dielectric properties.

When all of these instructions are implemented, older valves will also work again properly for a long time.





#### Repairing or replacing the dosing pump

#### **NOTE**

#### Maintenance rate

The dosing pump DOSIClip® is a high-precision piston dosing pump, which makes up to 400 000 pump strokes per year depending on the settings (a measurement all 10 minutes x 4 pump strokes every day).

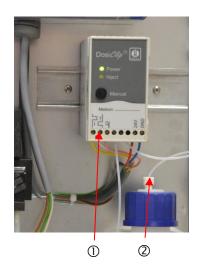
To ensure proper operation for many years, we recommend sending in the pump for servicing **every 2-3 years**.



#### Calibration on-site not possible!

We would like to point out that a repair of the dosing pump should be performed only marginally, because calibration of the dosing pump on-site is not possible.

We recommend exchanging a defective pump and sending it in for servicing to the factory.

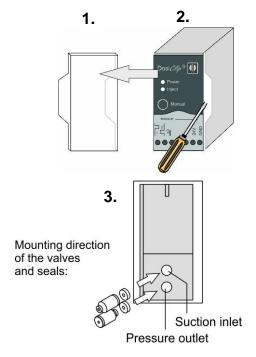


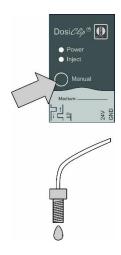
A pump which does not function properly results in incorrectly measured values (e.g. error message "36 Fault Analysis"). If you have problems with the dosing pump, we recommend replacing it.

Proceed as follows to replace it:

- Switch off the device and disconnect it from the power supply
- Loosen the five cables of the terminal connections using a suitable screwdriver.
- ➤ Loosen the hose connections at the indicator bottle and at the measuring chamber holder.
- ➤ Collect the indicator in a container!
- Use a screwdriver to push the lock of the pump housing downwards and remove the housing from the top
- ➤ At first, place the replacement pump on top of the DIN rail and push the housing downwards until the lock engages
- Reconnect the cables (observe the colour sequence!)
- Reconnect the hose connections (note the suction and pressure side!)







#### Replacing the dosing pump valves

In certain cases and with an obvious cause of malfunctioning, it is also possible to replace the pump valves. Please proceed as follows:

- > Remove the transparent cover.
- ➤ Use a suitable screwdriver to remove the electronics from the housing (snap-on installation).
- > Replace the hoses or valves (observe the direction of installation.
- ➤ Re-assemble the pump in reverse order. Please make sure that wires and hoses are not trapped.

## Checking the dosing pump

Proceed as follows to check correct functioning and the dosing quantity of the dosing pump:

- > Press the "HAND" key.
- ➤ Make sure that the measuring chamber is empty.
- > Remove the pressure hose from the measuring chamber holder.
- > Subsequently press the "Manual" key on the dosing pump.
- The dosing quantity must be a single drop (30 μl) and should drip from the pressure hose
- > Collect the indicator in a container!



Observe ESD safety precautions!

### Replacing the backup battery

When the device is switched off the internal clock is powered by a lithium backup battery (CR2032 type), which is designed to have a service life of 10 years. After this period, it should be replaced for preventive reasons, and always ensuring a measured voltage <2.3V.

Change the battery on the controller board as follows:

- > Switch off the device and disconnect it from the power supply
- > Open the unit cover if present.
- > Open the transparent cover to the board room.
- ➤ Using a non-conductive tool, carefully prise the used battery out of its mounting ①. Avoid damaging the circuit board with the sharp edge of a screwdriver.
- ➤ Insert a new battery and pay attention to the polarity.
- > Close the transparent cover to the board compartment.

**NOTE** 

#### Disposal of batteries

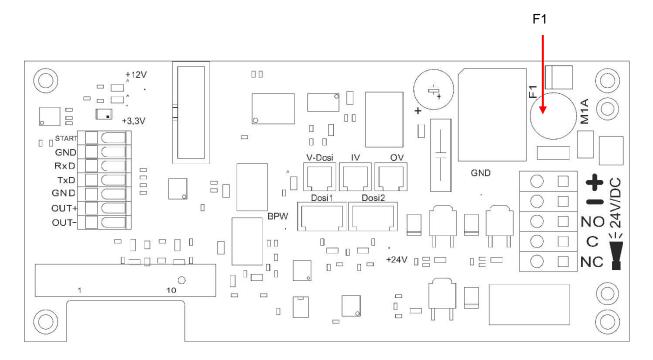
Batteries must be disposed of separately from the unit! Dispose of the batteries according to the guidelines of your country.



### Replacing the fuse

This fuse protects the Testomat® Modul TH device or outputs against overload and short circuit.

The main fuse F1 (1 A MT) for outputs and equipment is located on the motherboard (behind the controller board).



## **Troubleshooting**

In this section, you will find the most common error messages, possible causes and how to resolve them.

A complete table with all error messages, possible causes and troubleshooting measures can be found from page 35 onwards in the operating manual.

#### **NOTE**

## Operation without cover / Measurement error under strong incidence of light

When installing and operating without the instrument cover (Art. No. 37798), avoid direct sunlight or strong incidence of light, as this may impair the measurement.

#### Error message "36 Fault analysis"

A measuring fault analysis occurs when the water in the measuring chamber is too "light" after the second dosing.

Check the following points if "36 Fault analysis" is displayed in the Service Monitor:

#### 1. The indicator's expiry date has been exceeded.

#### Remedy:

- ➤ There is insufficient dye in the indicator. Use a new indicator.
- ➤ When using an indicator that is not from Gebr. Heyl, replace it with the one recommended by us.

## 2. The stirring bar in the measuring chamber holder fails to rotate, resulting in an insufficiently mixed indicator.

#### Remedy:

- ➤ The stirring bar is stuck due to soiling in the stirring area of the measuring chamber holder. Clean the measuring chamber.
- ➤ The measuring chamber holder is leaky, entered water has destroyed the electronics on the circuit board. Change the measuring chamber holder.
- ➤ The plug connector of the flexible cable is not locked (loose contact). Insert the plug properly into the socket.
- ➤ The magnet in the stirring bar is too weak. Change the stirring bar.
- ➤ If necessary, insert a stirring bar.
- Check the plug contact of the flexible printed circuit board. If necessary, replace the measuring chamber holder.

#### 3. The pump doses insufficient indicator.

#### Remedy:

Check the dosing pump (see <u>Checking the dosing pump</u> on page 12). If necessary, replace the dosing pump.

#### 4. Air is trapped in the indicator hose.

#### Remedy:

- ➤ Bleed the dosing hoses by pressing the "Manual" button on the dosing pump several times.
- Make sure that all the indicator hoses are fitted correctly. If not, air may enter the hoses!
- ➤ If the error re-occurs, replace the bottle insert for a screw cap with a suction tube (art. no.: 40135).
- Make sure that the suction and pressure hose set is not kinked or trapped. If necessary, replace the hoses. Complete suction hose (art. no. 40011), complete pressure hose (art. no. 40016).
- The water pressure is insufficient. Water is supplied, but the water level inside the measuring chamber remains too high after closing the inlet valve.

#### Remedy:

- ➤ The water level should be approx. 32 mm above the lower edge of the transparent measuring chamber block.
- Make sure that the water pressure is within the valid range of 0.3 -1 bar (without valve body) and 1 - 8 bar (with valve body).
- Make sure all the dummy plugs are in place at the measuring chamber (e.g. after maintenance). Make sure all the dummy plugs are fitted correctly, thus preventing air leaks.
- 6. The drain pipe is blocked. Water may collect and stand in the pipe.

#### Remedy:

Make sure the water outlet is not blocked. If necessary, clean it.

#### 7. The measuring chamber is soiled.

#### Remedy:

- All the channels in the measuring chamber and the measuring chamber sight-glass windows must be free of indicator residue or any other type of contamination.
  - Dirt can be removed with either ethyl alcohol or another commercially available plastic cleaner.
- Also clean the receiver optics.
- 8. The measuring water must be completely free of bubbles when carrying out measurements and should not have a milky appearance.

#### Remedy:

- ➤ Make sure there are neither air bubbles nor more than 20 mg/l CO<sub>2</sub> in the measuring water.
  - Air bubbles or milky measuring water may be the result of incorrect regeneration of the softening plant or residual salt in the soft water. Use our aerator R (art. no. 130010).

## 9. Iron (< 0.5 mg/l), copper and aluminium ions (<0.1 mg/l) may impair the measurement.

#### Remedy:

This is probably caused by old iron pipes, new copper pipes or changes to the well water. Pay attention to the composition of the measuring water.

Use our colourimetric test kits for iron (art. no. 410547) and copper (art. no. 410562) when carrying out checks.

## **10.** Oxidation on the flex film in the measuring chamber holder. Remedy:

> Replace the measuring chamber holder.

#### 11. Measuring chamber was not correctly filled.

#### Remedy:

- Check if the closing plugs in the measuring chamber fit tightly. Pay special attention to the rear plug. If it doesn't fit, air is sucked through and the measuring chamber cannot siphon correctly. This leads to low water in the measuring chamber or overflowing.
- Replace old or missing closing plugs with new. If you don't have these on hand, use a tape to help, until you've got the spare part.
- Check the inlet solenoid valve. Excessive or insufficient water in the measuring chamber indicates incorrect opening/closing of the solenoid valve.

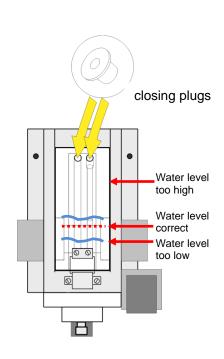
(foreign particles / wear)

Indicator and water quantity must be correct. Otherwise it will result in incorrect measurements.

### Error message "38 Water low"

#### Remedy:

- ➤ Check the inlet water (filter strainer, etc.) for foreign particles. If necessary, clean the filter strainer.
- ➤ The inlet pressure is too low (less than 1 bar). Remove the pressure valve body (see "Cleaning the controller/filter housing" on page 41).
- ➤ Typically 400 ml/min must flow through the measuring chamber to flush and fill the measuring chamber.
- Oxidation on the flex film in the measuring chamber holder. Replace the measuring chamber holder.



# Error message ",,33 Fault optics LED1" and ,,27 Fault optics LED2"

#### Remedy

- ➤ There is an error at the optical component. The receiver is defective. Replace the measuring chamber holder.
- ➤ Cold water (<8°C) combined with a warm and humid ambient temperature (>28-30°C) can lead to the formation of water drops on the sight-glass windows.

#### Error message "34 Fault turbid"

#### Remedy:

- Check whether the supplied measuring water is very turbid or soiled.
- ➤ Check whether the sight-glass windows are soiled and, if necessary, clean them.
- ➤ Make sure the flex film is dry. If you detect water damage, replace the measuring chamber holder.
- ➤ If necessary, install a filter (art. no. 11217) in the inlet of the instrument.
- ➤ Cold water (<8°C) combined with a warm and humid ambient temperature (>28-30°C) can lead to the formation of water drops on the sight-glass windows.

#### Error due to defective hardware

1. The dosing pump runs permanently.

#### Remedy:

- ➤ Check whether the broadband cable at the main and front board is loose or defective.
- 2. The inlet valve allows water to flow through it.

#### Remedy:

- > Check whether the inlet valve is soiled.
- 3. The outlet valve allows water to flow through it.

#### Remedy:

Check whether the outlet valve is soiled. Is there a permanent voltage on the valve?

Carry out a reset (see operating instructions on page 20). If this fails to eliminate the error, replace the valve.

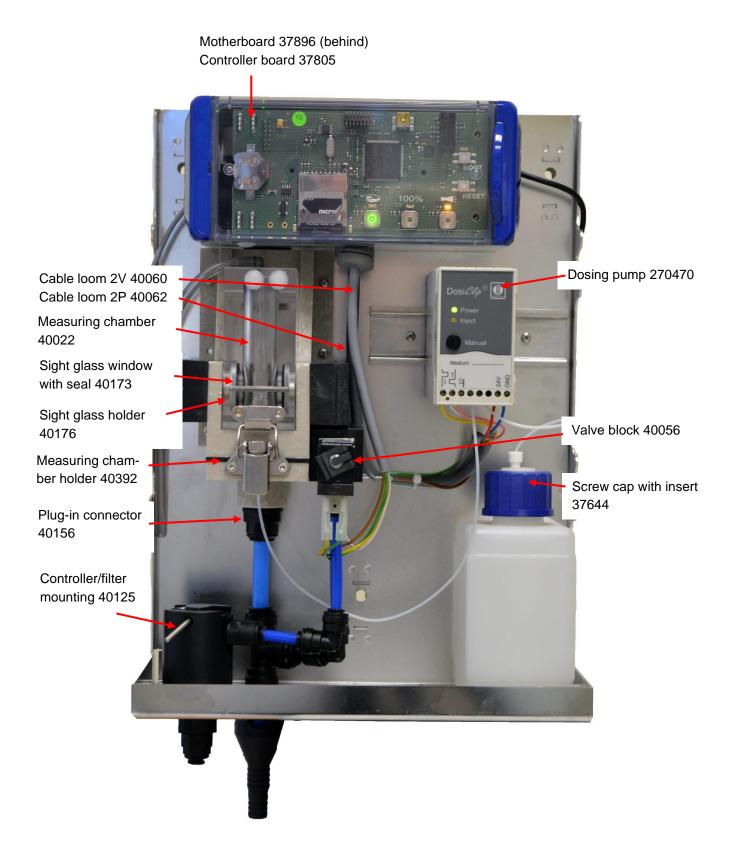
## **Spare parts for Testomat® Modul TH**

#### Caution!

Should you send your Testomat® Modul TH in for maintenance, please make sure that the measuring chamber has been emptied and the reagent bottles have been removed from the device. In addition, rinse the DOSIClip pump with water to remove residual indicator.

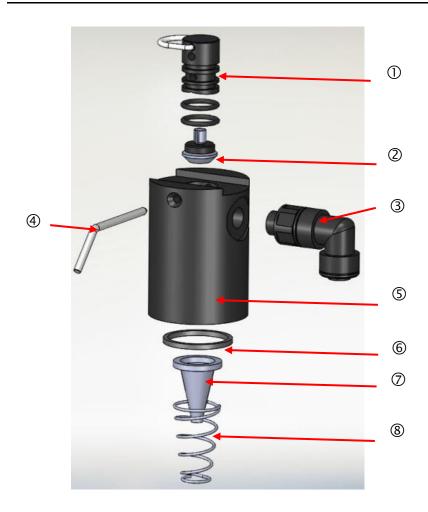
Art. no.	Pressure controller
40125	Controller / Filter receiver, complete
40120	Controller / Filter receiver
40129	Controller plug T2000, complete
11225	Flow controller valve body
11270	Retaining pin 3x50 / 135 degree
11217	Inlet filter 19,5dx25
11218	Spring for inlet filter
40121	Inlet connector
40153	Screw-in connector G 1/4"
40150	Screw-in connector G 1/8"
40130	Measuring chamber
40173	Sight-glass window with seal
40170	Sight-glass window 30x3
40176	Sight-glass holder
33253	Bolt M3x40, A2, DIN 965
40032	Latch fastener TL-17-201-52
11210	Plug for measuring chamber
40022	Measuring chamber T2000 complete.
	Measuring chamber holder
40392	Measuring chamber holder Testomat® Modul TH
40050	Magnetic stirrer
40156	Screw-in connector 3/8" -10
40056	Solenoid valve, 2/2-way, Testomat® ECO
	Dosing pump DOSIClip®
270470	Dosing pump DOSIClip
	Bottle connection/Suction device
37644	Screw cap with insert for 500 ml bottle
	Instrument spare parts
31271	Fuse G-M, 5x20mm, M 1 A
37896	Base circuit board Testomat® Modul TH
37805	Control circuit board Testomat® Modul TH
37734	Cable gland M16 x 1,5
37735	Nut M16x1,5 for cable gland
37832	Ribbon cable 2 x 7 pole
40060	Cable loom 2V for T2000
40062	Cable loom 2P for T2000
32187	Outlet funnel with snap lug
37774	Spacer ring for drain funnel
37798	Cover Installation
40153	Installation Inlet for Testomat® Modul TH D=6
37581	Pipe, PE, D=6 d=4 L=5 m (5 m supply hose with 6 mm external diameter)
35715	Outlet hose 12 x 15 x 2000 mm (2 m outlet hose with 12 mm internal diameter)

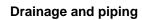
## **Component positions**

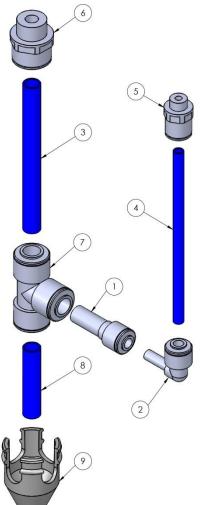


### Controller/filter receiver

Item no.	Name	Article number	Quantity
1	Controller plug	40129	1
2	Flow controller valve body,	11225	1
3	Angled plug-in connector	40157	1
4	Locking pin	11270	1
5	Controller / filter receiver	40120	1
6	Flat seal 24x2	33777	1
7	Inlet filter	11217	1
8	Spring for inlet filter	11218	1







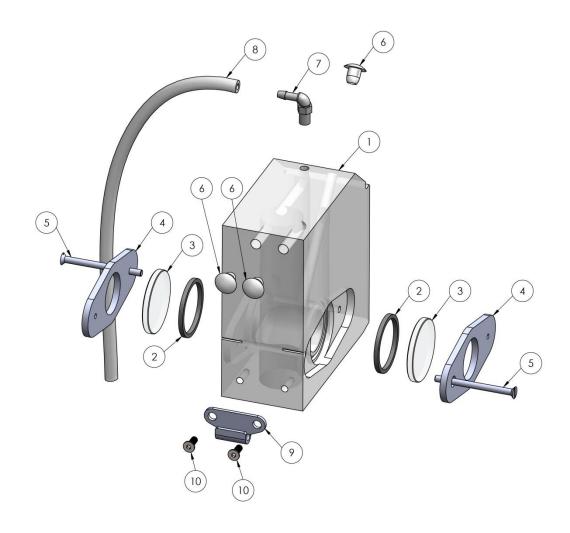
Item no.	Name	Article number	Quantity
1	Reducing connector 10-6	40152	1
2	Plug-in angular connector 6-6	40154	1
3	Pipe 10x98	40240	1
4	Pipe 6x115	40142	1
5	Plug-in connector G1/8" - 6	40150	1
6	Plug-in connector G3/8" – 10	40156	1
7	T connector 10	40112	1
8	Pipe 10x45	35863	1
9	Drain funnel	32187	1

## Content of the gasket set T2000 (Art. no.: 40124)

Number, size	Position	Art. No.
1 x O-ring 18x2	Measuring chamber holder	33776
1 x O-ring 4.47x1.78	Valve block	33775
4 x flat seal 24x2	Pressure controller, measuring chamber and measuring chamber holder	33777
1 x O-ring 20x2	Inlet screw connection	11216
2 x O-ring 10.82x1.78	Controller plug	11249

### Measuring chamber complete (40022)

Item no.	Name	Article number	Quantity	
1	Measuring chamber hous- ing	37810	1	
2	Flat seal 24x2	33777	2	
3	Sight-glass window 30x3	40170	2	
4	Sight-glass holder,	40176	2	
5	Bolt M3x40	33253	2	
6	Plug for measuring chamber	11210	3	
7	Angled plug-in connector	40320	1	
8	Tube, PVC, 3,0/1,5, 200mm	35852	1	
9	Latch fastener	40032	1	
10	Bolt M4x8	33252	2	



## **Checklist Testomat® Modul TH**

Dear customers and service technicians,

The following checklist is no substitute for your expertise and experience applied to the process of troubleshooting. It should assist you and facilitate swifter and more systematic detection and logging of errors. No claim of completeness may be inferred from this list. We are grateful to receive supplementary feedback at any time.

Your device manufacturer

Block 1 / Systen	n and device data						
	Testomat <sup>®</sup> Modul						
System type	Device type	Device number	Indicator type	Batch number	measured medium	Software version	Pump No.
Block 2 / error m	nessage and error hist	ory	Please place a	cross as appropria	ate (X)		
	error history in the serv		•				
	·				/ To	xt of the error history )	
Does an error message appear in the Service Monitor? e.g. "Water low" etc. (See instruction manual "Error messages / Troubleshooting")			Yes	No	(16	at of the endi history )	
					( Tex	t of the error message)	
Block 3 / Visual	and functional check		Please place	e a cross as appro	opriate (X) w	nere applicable values /	comments
	tage for the device in a	accordance with the ty		Yes	No		
Do the three gre board?	een LEDs light up to in	dicate the voltage on	the mother-	Yes	No		
Are the measuri	ng chamber and hose	s carrying water leak	proof?	Yes	No		
Is the measuring	g chamber clean and f	ree of film?		Yes	No		
Has the correct	indicator type been pr	ogrammed in?		Yes	No Type	<b>:</b> :	
Is the water pres (See type plate	ssure in the stipulated of the device)	range (400 ml/min)?		Yes	No Syst	em pressure:	
Is the outflow ov (No "siphon effe	ver the entire length la	id to ensure no back p	oressure?	Yes	No		
Is the drain hose (Micro-organism	e free? as due to contaminatio	n etc.)		Yes	No		
Is the purge cycle / rinsing water quantity set such that Fresh water can always be measured?				Yes	No Purg	e cycle:	
Are the hoses to the dosing pump free of air bubbles? (Operate pump by hand / Perform manual analysis)				Yes	No		
PERFORM A (MANUAL) ANALYSIS							
Does the water level rise uniformly when filling the measuring chamber up to the overflow hole (5 mm under the top edge of the measuring chamber)? (If no: check water pressure, water flow/flow regulator)			Yes	No			
Does the indicator pump dose during an analysis? (LED on the pump comes on!)		Yes	No Num	ber of dosing strokes:			
After the dosing process, is the indicator correctly mixed with the water in the measuring chamber? Check the stirrer				Yes	No		
PROGRAMMING DATA / OPERATING CONDITIONS							
maintenance wo	continually supplied work/emergency cases? witching off only with "I		Yes	No			

More details of error messages and possible causes of errors can be found in the **operating instructions** under "Error messages / Troubleshooting"

After performing these tests, experience supports the assumption that the checked functions (Block 3) work flawlessly if the questions are answered with "Yes". We recommend carrying out these tests systematically during each inspection or any disruptions which arise.

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